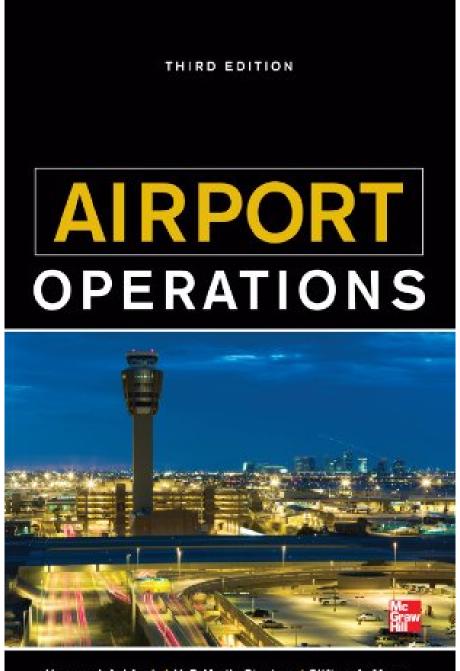


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About the Author

Norman J Ashford was Professor of Transport Planning at the Loughborough University of Technology, England from 1972 to 1997. He is the holder of bachelor, master and doctorate-level degrees in civil engineering. Dr. Ashford worked as a civil engineer in Canada and taught at the Georgia Institute of Technology and the Florida State University. He served as the Director of the Transportation Institute Division of Universities for the State of Florida. Dr. Ashford runs an aviation consulting company and has been active in the areas of airport planning, design, operations, and privatization on more than 100 airports in more than 40 countries.

Dr. Pierre Coutu is the President of Aviation Strategies International (ASI) where he leads and guides a multi-disciplinary, international network of civil aviation experts who leverage their experience to provide value-added, senior-level strategic advice and analysis to ASI's world clients. With more than 35 years of experience in the airports business, Dr. Coutu has worked with the Canadian Transportation Ministry in various capacities related to airport management and development as well as with the International Aviation Management Training Institute (IAMTI) as Executive VP and COO, from 1987 to 1998, during which the Institute graduated close to 5,000 aviation executives from 150 different countries. Dr. Coutu has also been speaking at worldwide industry events and teaching airport management within aviation MBA programs at universities including Concordia University (Canada), Beijing University of Aeronautics and Astronautics (China), and Krems Danau University (Austria).

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Sales Rank: #1003775 in Books
Published on: 2012-11-12
Original language: English

• Number of items: 1

• Dimensions: 9.20" h x 1.50" w x 6.20" l, 2.15 pounds

• Binding: Hardcover

• 640 pages

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Dr. Ashford is a well known author in airport planning. When I first entered airport as a operations staff in 8 years ago, I learn a lot from his previous book - Airport Operations. It is a must-read for me. The Airport Operations 3/E contains a treasure trove of knowledge, in sum, I highly recommended this book for everyone who interested in this topic.

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This third edition has been written by a somewhat expanded team of authors, lead by Norman Ashford, one of the most prominent authors of (text)books on airports. Compared to the first two editions (1984 and 1997) this one has three new chapters on airport safety management systems, operations control centers, and sustainability and environmental capacity. The new chapters, together with the refreshment and updates of the whole text reflect the reality of the complex ever-changing world of airports.

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